



Shell Refining (Australia) Proprietary Limited
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Dear Merri Southwood,

I am writing to you to advise that Shell today announced that the Shell Australia Limited and Shell Refining (Australia) Pty Ltd boards have decided to cease refining operations at Clyde by mid 2013 and convert Clyde Refinery and Gore Bay Terminal into a competitive product import terminal.

This decision follows a period of extensive consultation regarding the Clyde terminal conversion proposal, announced in April, with more than 94% of all Clyde Refinery and Gore Bay employees and their representatives.

During the consultation process, employees and their representatives put forward their views and suggestions regarding the proposal to Shell, including a report prepared by economic consultants engaged by the CFMEU and AMWU.

The actual date for refining to cease at Clyde is still to be determined, but will occur prior to mid 2013.

Like all large-scale projects there are key stages and milestones that we will work towards and, as with past projects, we are committed to engaging with the Greenwich community to provide updates on progress and key activities. We value our relationship with local residents and a sub-committee will be formed to assist us in ensuring that community feedback is taken into consideration during the project.

As a product import terminal, our Clyde and Gore Bay facilities will be critical to provide diversity and efficiency of supply into the New South Wales and Sydney markets.

In order to provide further information on the decision and give local residents an opportunity to ask questions, we have scheduled an information session for local residents, to be held as follows:

7pm on Monday August 15 at the Lane Cove Country Club, River Road, Greenwich

You are most welcome to attend. If you have any questions in the interim, please don't hesitate to contact me at anytime on 02 9897 8175.

Yours sincerely,

Stuart Davis
Production Logistics Manager